

services & onsite

simply·mac



Service & Onsite

Warranty repair - Free

Labor Flat Rate - \$129 per hour*

Hardware Diagnostic - \$50

Data Recovery - \$299

Software Flat Rate - \$75**

iOS/iPod Restore - \$15

Before computer service, customers are responsible to either backup their data or have Simply Mac perform a complete backup. If neither option is chosen, any lost data will not be the responsibility of Simply Mac. Visit apple.com/support for information concerning warranty service on iPod/iPhone.

**Up to 5 hours of labor*

***Install up to 5 pieces of software*

Onsite service - \$150 per hour

Services include:

- First-time computer setup
- Connect computer to internet
- Set up printers
- Configure Apple-brand wireless router
- In-home training

Simply Mac does not guarantee that any wireless network can be set up. Internet must be working and active prior to scheduling onsite service. For complete terms and conditions, visit www.simplymac.com/about-us/terms.